RESPONSE PLAN FLOW CHART

Step 1. Affected Blood Collector (BC) Assesses Medical Need for Blood

- Contact local hospital customers and emergency services to determine impact of event, including:
  - Nature of emergency (e.g., disaster, terrorism)
  - Number of current and expected hospital admissions
  - Types of expected injuries
  - Potential effect on local donor base
- Gather information on local blood inventory levels from both BC and hospital customers.
- Calculate the medical need for blood for a nonbiological event based on three units of type O RBCs per current and expected hospital admissions resulting from the event (see Event Assessment Form).

Step 2. Affected BC Contacts AABB (ideally within 1 hour of event)

- Contact AABB (use redundant communication channels in order listed below):
  1. Land line: (800) 458-9388
  2. Cell phone: (240) 994-6700
  3. E-mail: nbe@aabb.org
  4. Text message: (240) 994-6700
  5. Satellite phone: (254) 377-3726
- Report medical need and local blood inventories.

Step 3. Interorganizational Task Force (TF) Conference Call

- AABB convenes a conference call with Level 1 TF members (Level 2 TF members included if necessary—see page 42 for a list of Level 1 and Level 2 TF member organizations).
- TF determines national strategy and coordination efforts, including:
  1. Message to blood community/donors
  2. Transportation and coordination of blood to affected BC
  3. Next steps until event is resolved
- AABB communicates decisions to Level 2 TF members.

Step 4. Implementation of Task Force Recommendations

- TF representatives communicate recommendations to their respective constituencies.
- TF distributes unified message to blood community and donors (e.g., joint press releases).
- TF coordinates message to the public with Department of Health and Human Services (HHS).